

Hurricane Claim Preparation

How can you help us help you?

PREVENTION

Prior to storm:

- Take a photo of your Policy Declaration Page showing provider & policy # or keep in safe place (in the event we do not have internet access – we can fax claims to companies or call them in)
- Secure all outside items to prevent damage
- Park vehicles away from trees & try to park on higher ground to avoid flooding

CLAIMS REPORTING

In the event internet access is not available, you can call in claims direct to the insurance company using the numbers below or you can call the Boyd Agency and we can fax to the insurance company and ask that you have the following information:

After the storm: Contact our office 252-792-5125 –Provide the following information

- Company providing coverage
- Policy #
- Name
- Address
- Contact Phone #'s
- Email Address
- Location of Loss
- Description of Damages/If vehicle – Year, Make, Model
- Take photos of damage prior to securing
- Make necessary repairs to prevent further damage – keep receipts
- Get estimate for repairs from contractor if possible

Claim Contact Numbers for your Convenience:

- Boyd Agency Inc 252-792-5125
- Auto-Owners 888-252-4626
- Hartford 800-553-1710
- Progressive 877-776-2436
- Safeco 877-566-6001 option 1-1-2
- AMH 800-375-2075
- Foremost 800-527-3907
- United PC 888-256-3378
- Universal PC 800-470-0599
- Heritage 855-415-7120 option 1
- National General 800-325-1088
- NC Joint Underwriters 800-662-7048
- Utica 800-216-1420